



Accredited Contractor
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Choice	Plan	Status Monitoring Admin & Mthly Report	Daily Status Monitoring Fault Reports	Remote Access Admin	Site Drawing Admin	System Software updates by remote access	Remote Support Configuration	Callouts (including 1st hour on site)	Hourly work on site (or remote)	15 Minute Remote work	
Worry Free Support	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	
Shared Support	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	
Status Monitoring Only	Y	Y	Y	Y	Y	Y	N	Y	Y	N	
Adhoc Support as required	N	N	N	N	N	N	Y	N	N	N	
Annual Component Cost £ Excluding VAT	£30	£50	£50	£20	£150	£500	£100	£50/Hr	£1/min		
Annual Total Cost £ Excluding VAT	£300										